# Data for the month ending February, 2024

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Sr. No**  **.** | **Received from** | **Carried forward from previous month** | **Received during the month** | **Resolved\*** | **Total Pending** | **Pending at the end of the month** | | **Average Resolutiontime**  **(in days)** |
|  |  |  |  |  |  | **Pending for less than 3 month** | **Pending for more than 3 months** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from Investors | 0 | 13 | 13 | 0 | 0 0 | | 7 |
| 2 | SEBI (SCORES) |  |  |  |  |  | |  |
| 3 | Stock Exchange | 0 | 2 | 2 | 0 | 0 0 | | 7 |
| 3 | OtherSources(ifany) |  |  |  |  |  | |  |
|  | **GrandTotal** | 0 | 15 | 15 | 0 | 0 0 | | 8 |

# Trend of monthly disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sr.**  **No.** | **Month** | **Carried forward from previous month** | **Received** | **Resolved\*** | **Pending#** |
| **1** | **2** | **3** | **4** | **5** | **6** |
| 1 | April, 2023 | 2 | 17 | 17 | 2 |
| 2 | May,2023 | 3 | 13 | 10 | 3 |
| 3 | June,2023 | 3 | 13 | 16 | 0 |
| 4 | July,2023 | 0 | 21 | 20 | 1 |
| 5 | Aug,2023 | 1 | 18 | 18 | 1 |
| 6 | Sept,2023 | 1 | 17 | 18 | 0 |
| 7 | Oct’2023 | 0 | 17 | 15 | 2 |
| 8 | Nov’23 | 1 | 23 | 24 | 0 |
| 9 | Dec’23 | 0 | 23 | 21 | 2 |
| 10 | Jan’24 | 2 | 12 | 14 | 0 |
| 11 | Feb’24 | 0 | 15 | 15 | 0 |
|  | **GrandTotal** | 13 | 189 | 189 | 11 |

# Trend of annual disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward from previous year** | **Received during the year** | **Resolved during the year** | **Pending at the end of the year** |
| 1 | 2017-18 | 0 | 21 | 21 | 0 |
| 2 | 2018-19 | 0 | 16 | 15 | 1 |
| 3 | 2019-20 | 1 | 35 | 32 | 4 |
| 4 | 2020-21 | 4 | 39 | 42 | 1 |
| 5 | 2021-22 | 1 | 33 | 34 | - |
| 6 | 2022-23 | 0 | 48 | 47 | 1 |
|  | **GrandTotal** | 6 | 192 | 191 | 7 |