

Globe Capital Market Limited

Escalation matrix

Escalation Matrix					
Details of	Contact Person	Address	Contact No	Email Id	Working Hours
Customer Care	Mr. Vishal Bhatnagar	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-43666566	customercare@globecapital.com	10:00 A.M. to 05:30 P.M.
Head of Customer Care	Mr. Anurag Batra	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-40412422	anurag@globecapital.com	10:00 A.M. to 05:30 P.M.
Compliance Officer	Mr. Gautam Gupta	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-40412419	gautamgupta@globecapital.com	10:00 A.M. to 05:30 P.M.
CEO	Mr. Yash Pal Mendiratta	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-40412345	compliance@globecapital.com	10:00 A.M. to 05:30 P.M.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at ignse@nse.co.in (in NSE), is@bseindia.com (in BSE), investorcomplaints@msei.in (in MSEI), grievance@mcxindia.com (in MCX), ig@ncdex.com (in NCDEX), and grievance@icexindia.com (in ICEX). Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Globe Commodities limited

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Customer Care	Mr. Vishal Bhatnagar	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-43666566	customercare@globecapital.com	10:00 A.M. to 05:30 P.M.
Head of Customer Care	Mr. Anurag Batra	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-40412422	anurag@globecapital.com	10:00 A.M. to 05:30 P.M.
Compliance Officer	Mr. Rajiv Mehta	804, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-40412430	rajivmehta@globecapital.com	10:00 A.M. to 05:30 P.M.
CEO	Mr. Ankit Agarwal	804, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-30412345	commcompliance@globecapital.com	10:00 A.M. to 05:30 P.M.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at grievance@mcxindia.com (in MCX), ig@ncdex.com (in NCDEX), and grievance@icexindia.com (in ICEX). Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

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Depository Participant (DP) Escalation Matrix

DP - Escalation Matrix				
Details of	Contact Person	Address	Contact No	Email Id
Customer Care	Mr. Vishal Bhatnagar	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-43666566	customercare@globecapital.com
Head of Customer Care	Mr. Anurag Batra	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-40412422	anurag@globecapital.com
Compliance Officer	Ms. Preeti Gupta	804, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-43666400	preeti@globecapital.com
CEO	Mr. Yash Pal Mendiratta	609, Ansal Bhawan , 16 K G Marg, Delhi - 110001	011-30412345	dpcompliance@globecapital.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> Or SEBI at <https://scores.gov.in/scores/Welcome.html> Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.