

**CDSL**

**Data for month ending December 2024**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		7
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-24	0	1	1	0
2	May-24	0	2	2	0
3	Jun-24	0	5	4	1
4	Jul-24	1	1	2	0
5	Aug-24	0	2	1	1
6	Sep-24	1	0	1	0
7	Oct-24	0	1	1	0
8	Nov-24	0	0	0	0

9	Dec-24	0	0	0	0
10	Jan-25	0	0	0	0
11	Feb-25	0	0	0	0
12	Mar-25	0	0	0	0
	<b>Grand Total</b>		12	12	

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	1	8	8	1
2	2018-19	1	9	10	0
3	2019-20	0	10	10	0
4	2020-21	0	8	8	0
5	2021-22	0	29	29	0
6	2022-23	0	34	34	0
7	2023-24	0	33	33	0
8	2024-25	0	12	12	0
	<b>Grand Total</b>				



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